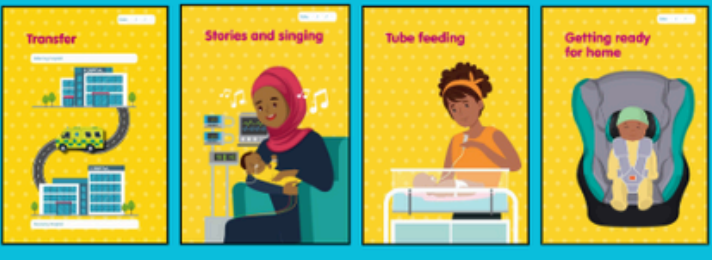


KSS Care Co-ordinators Review 2025



BABY STEPS: OUR NEONATAL JOURNEY CARDS



Scan the QR code to find out more!

- Funds raised to translate the Baby Steps: Our Neonatal Journey Cards into 5 languages.
- Cards will be digitally accessible
- Journey cards are now added to the virtual tours where applicable

Feedback from neonatal parents

As first time parents these were life savers when we had questions that we couldn't find the right answer to elsewhere

Very useful for inexperienced and quite worried parents to have some information to read

These were given to us to look through in our own time. Really helpful information as there was so much to take in at the time

The look and feel of them is different to all the other black and white A4 leaflets you get given. It makes you want to read them.

5 FICare Focus group meetings

Topics covered

- AHPPPs network roles
- Parent survey feedback
- Baby Steps: Our Neonatal Journey cards
- FICare updates

43

Care co-ordinator unit visits/face to face unit team days

Virtual Tours

3763

Unique views

All neonatal units in KSS now have a local family Padlet

KSS FICare face to face events



William Harvey Neonatal Unit February 2025



Trevor Mann Baby Unit October 2025

60

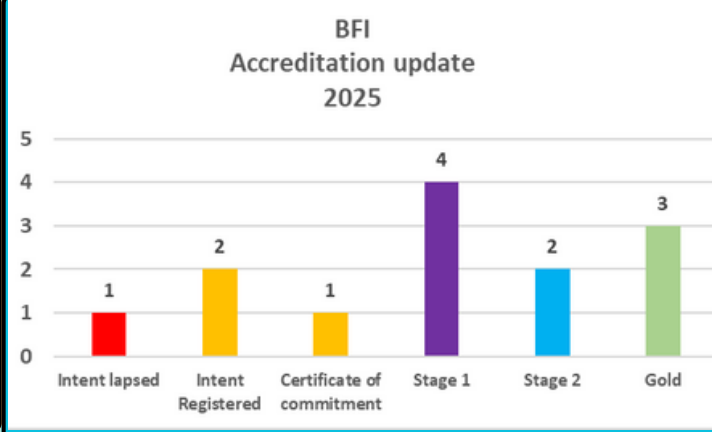
members of the FICare group with representatives from each neonatal unit in KSS Active WhatsApp group

FICare education delivered within the:

- INFUSE programme, including face to face session Find the FICare)
- International Culture & Communication programme
- Unit team days
- Actively promoted and participated in the delivery of the National Palliative Care project across the South East region

New tracker developed for units to track their FICare progress

Unit	Intent	Registered	Certificate of commitment	Stage 1	Stage 2	Gold
Unit 1	1	2	1	4	2	3



2 x units achieved stage 2

3 x unit achieved Stage 3



Attended jENS neonatal international conference, and presented a poster on the infant and family centred developmental videos



Participated in Jaundice in Darker skin toned babies and Neonatal Health Inequalities webinars

